



INDIAN SCHOOL NIZWA

BUSINESS STUDIES

CH.6_Social Responsibilities of Business

Name: _____

Date: _____

Class: XI Sec: B

1. What does the concept of social responsibility in business refer to?

- a) Maximizing profits at any cost
- b) Fulfilling the aspirations of society
- c) Minimizing expenses
- d) Ignoring the needs of society

2. What is one argument in favor of social responsibility for businesses?

- a) Maximizing short-term profits
- b) Building goodwill in the long run
- c) Avoiding government regulations
- d) Ignoring social problems

3. What is an argument against businesses taking on social responsibilities?

- a) Maximizing long-term profits
- b) Burdening consumers with expenses
- c) Building public support
- d) Lack of social skills among business managers

4. What is one of the responsibilities of a business towards its shareholders?

- a) Providing fair compensation to employees
- b) Safeguarding the assets of the business



INDIAN SCHOOL NIZWA

- c) Reducing tax payments
 - d) Ignoring the interests of investors
5. What is a responsibility of a business towards its workers?
- a) Offering low wages
 - b) Providing good and safe working conditions
 - c) Ignoring employees' needs
 - d) Avoiding employee benefits
6. What is a responsibility of a business towards consumers?
- a) Overcharging for products
 - b) Supplying low-quality goods at high prices
 - c) Handling customer grievances promptly
 - d) Concealing information about new products
7. What is a business's responsibility towards the government?
- a) Evading taxes
 - b) Observing government rules and regulations
 - c) Corrupting government employees
 - d) Avoiding government involvement
8. What is a responsibility of a business towards the community?
- a) Creating a polluted environment
 - b) Uplifting the weaker sections of society
 - c) Reducing employment opportunities
 - d) Avoiding community involvement



INDIAN SCHOOL NIZWA

9. What is the meaning of "environment" in the context of environmental protection?

- a) The sum of all business resources
- b) All human-made structures
- c) All natural and man-made surroundings
- d) The socio-economic institutions of a society

10. What is a major cause of air pollution mentioned in the text?

- a) Noise pollution from vehicles
- b) Land pollution from garbage dumping
- c) Chemical emissions from factories and vehicles
- d) Overpopulation in urban areas

11. Why is pollution control necessary according to the text?

- a) To increase health hazards
- b) To save costs of operating business
- c) To reduce risk of liability
- d) To worsen public image

12. What role should business play in environmental protection according to the text?

- a) Ignore environmental concerns
- b) Use high-waste technology
- c) Comply with government regulations
- d) Plant trees and clean rivers

13. What do business ethics refer to?

- a) Maximizing profits at any cost



INDIAN SCHOOL NIZWA

- b) Moral values and standards guiding business activities
- c) Minimizing expenses
- d) Ignoring societal norms

14. What is a key element of business ethics according to the text?

- a) Ignoring top management commitment
- b) Keeping the code of ethics confidential
- c) Employee exclusion from ethical practices
- d) Measuring and auditing ethical results

15. What is the purpose of a "code of ethics" in a business?

- a) To maximize profits
- b) To guide employees in unethical behavior
- c) To define principles and values that guide actions
- d) To evade compliance mechanisms

16. **Statement I:** Social responsibility is a narrower concept than the legal responsibility of a business.
Statement II: Legal responsibility can be fulfilled by mere compliance with the law, whereas social responsibility involves voluntary action.

- (A) Both Statement I and Statement II are correct.
- (B) Both Statement I and Statement II are incorrect.
- (C) Statement I is correct, but Statement II is incorrect.
- (D) Statement I is incorrect, but Statement II is correct.

17. Assertion-Reason Questions

Directions: In the following questions, a statement of Assertion (A) is followed by a statement of Reason (R). Mark the correct choice as:

- (A) Both A and R are true, and R is the correct explanation of A.



INDIAN SCHOOL NIZWA

(B) Both A and R are true, but R is not the correct explanation of A.

(C) A is true, but R is false.

(D) A is false, but R is true.

17. Assertion (A): Business enterprises should voluntarily assume social responsibilities to avoid the problem of government regulations.

Reason (R): Government regulations are often seen as undesirable by businesses because they limit freedom of action.

18. Assertion (A): The principle of *caveat emptor* (let the buyer beware) has been replaced by the principle of 'customer is king'.

Reason (R): Increased competition and the development of mass media have made consumers more conscious of their rights.

19. Case-Based Question

XYZ Textiles is a leading garment manufacturer. While the company is highly profitable, it has recently come under fire for its factory conditions. Investigations revealed that the factory lacks proper ventilation, resulting in "dirty working conditions". Additionally, the company has been dumping chemical dyes into a local stream, causing significant water pollution that threatens local species and human health. The CEO of XYZ Textiles argues that installing pollution control devices would be a "burden on consumers" as it would necessitate higher prices.

Questions: (i) Which specific "interest group" is being neglected by XYZ Textiles regarding the poor ventilation and working conditions? (ii) Identify the two types of pollution mentioned in the case., (iii) Briefly explain the "Public Image" argument that XYZ Textiles could use to justify investing in environmental protection.